



AGNUS

Global IT Solution Providers

Providers



Magnus Global Consulting depends on its next generation infrastructure to deliver cutting edge lifestyle enhancing products and services that anticipate customer needs. Understanding that customers are on-the-go, Magnus provides frictionless and seamless services, delivering the right products at the right time, helping customers simplify their lives and facilitating a smooth user-experience from start to finish. By utilizing state of the art innovative technologies, Magnus guarantees customer access to premium products and energy efficient services at an optimal cost.

Range Of Services Include

- IT SUPPORT
- WEBSITE, MOBILE AND APPLICATION DEVELOPMENT AND HOSTING
- BACKUP SOLUTIONS
- NETWORK INSTALLATION AND MANAGEMENT
- IT MANAGEMENT SOLUTION
- LEGACY APPLICATION SUPPORT
- IT CONSULTING AND AUDITING
- CLOUD BASED SOLUTIONS
- DISASTER RECOVERY AND BUSINESS CONTINUITY SOLUTIONS
- VIRTUALIZATION
- CCTV AND FINGER PRINT SOLUTIONS
- TELECOMMUNICATIONS SERVICES (CISCO, AVAYA)

World Class Team: Highly experienced professionals with in depth business and technical knowledge across various industry verticals.

Efficient Processes: Products and services have been aligned to internationally proven systems and processes maintaining industry standards and utilizing best-of-breed practices. This provides customers with the optimum mix of a high productivity and cost effective product.

Customer Centric Services: Every organization has unique requirements based on their particular operational and business needs. Magnus value added services are modular and scalable to suit each client's particular requirements accommodating dynamic changes over the lifecycle of their business, enabling them to meet present and future business challenges.

Responsive Customer Care: All products and services are supported by a strong customer satisfaction and feedback program that are governed by quality accreditations and proven customer care methodologies. This ensures that the customer's interaction and experience with Magnus is of the highest standards and customer expectations are met every time.

Core Values

Visionary Magnus' enthusiasm for technological achievement enables imagining far-reaching possibilities and brings them to fruition and thereby raising the bar for excellence.

Valuable The proven ability to deliver reliable, high quality products and services makes Magnus an invaluable asset to stakeholders.

Adaptable Insistence on evolving products to meet the needs of a changing world empowers Magnus to anticipate and surpass the expectations of customers.

Expansive With a global perspective and desire to participate on the world stage, Magnus has a winning mix of philosophy and experience.

Fun Passionate about the technology's potential to solve, satisfy and surprise, Magnus wants to share a zest for life with the world.

Team Players Good communication skills, a respectful, supportive and flexible attitude and commitment not only within the organization but with customers, make Magnus a great team player to have on your side.

Integrity Built on a rock solid base of integrity, Magnus is a partner that you can count on to fulfill promises and meet commitments.

Confidence Secure in the knowledge of their capabilities and confident of their products, Magnus has a thorough understanding of customer needs, even anticipating future requirements.

Our Services

Magnus aims to improve an organization's operations through selected services, ensuring security, mobility and productivity. Through unrivalled levels of expertise and service, Magnus offers a varied range of solutions for all sectors, from a single user to large global enterprises. Their extensive and varied experience allows them to offer clients a wide range of systems and services which maximizes efficiency, increases productivity and is cost-effective.



IT Support

Typical IT support services include Network Security, Computer Support, IT Support, Computer Services, IT Solutions, IT Management, Wireless Network Maintenance, Microsoft Support, Software Support and Data Recovery, Virtualization, Server Support HP, Dell.

Full support of your IT infrastructure – hardware, software, networks, printers, mobile devices and others can be provided. Your end-users and local administrators can contact the Magnus support team 24/7, 365 days a year.

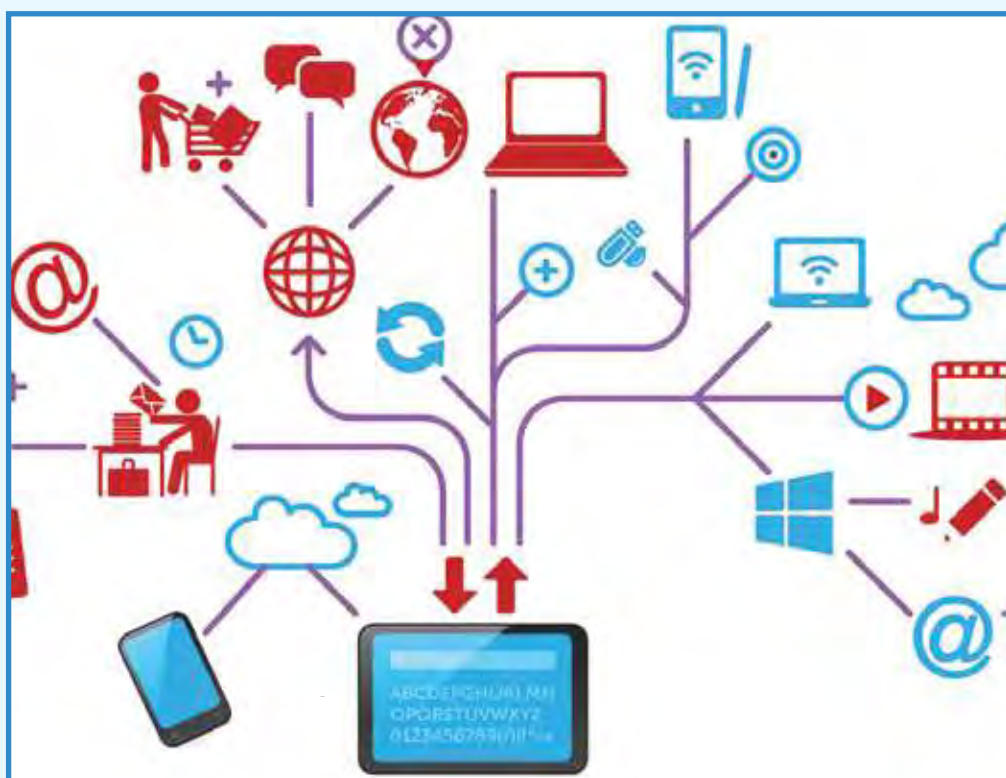
Through expert IT consultants and technicians Magnus IT support can accomplish various tasks such as

- Installing, configuring and patching your computer system with the latest windows updates
- Carrying out full system reports
- Online backup of important data
- Providing upgrades, system repairs

Internet and Intranet Solutions are offered for all business users. You can reduce your IT costs by using Magnus remote computer support service for a cost effective business model. Business users will be able to focus on their primary area of interest of developing their business while IT needs are met by professionals. Using their services for On-site Hardware & Software Support, you will quickly overcome any interruptions of your normal business flow.

Full or partial support of your existing IT infrastructure can be provided. In case you do not have your own IT network, end-to-end support service from architecture proposal to hardware and software purchase, installation, testing and day-to-day management can be provided.

Reliable and stable systems available at anytime are guaranteed due to our Remote Support program where problems can be solved proactively and in the minimum amount of time.



Our support services include:

- Servers
- End-user equipment
- Mobile devices Management
- Printer and network equipment
- Maintenance and Support
- Other devices as needed

We also provide:

- Hardware and software delivery
- Warranty support
- System documentation
- Change management documentation
- Disaster recovery assessment
- Performance optimization
- Network security analysis and Virus protection assessment

Magnus looks beyond your current architecture and works on building lasting relationships with customers. With their broad experience across a range of current technologies enables them to propose solutions at minimal costs with maximum lifespan.

Website, Mobile and Application development and hosting

Magnus can realize your web project from your vision by analyzing your web needs and materializing them into an efficient web solution. Magnus can host your web sites in a secure environment and provide backup.

“Do you know what you want but cannot find it among the commercially available products? Do you prefer your own solution despite its higher cost and time investment? ”

Part of our service offering is custom application development using Micro-soft .NET environment, PHP and Content Management systems like Joomla, Wordpress, Cake PHP, .net Nuke and so on

Mobile Application Development is one of their core strengths developing smartphone custom applications for iPhone, BlackBerry, Android and Windows Mobile platforms. For native machine platforms recommended by the manufacturer Java is used alternatively.

With a skilled core development team, the developers constantly update their skills, attend training classes and certification programs. For larger projects, Magnus partners with external developers. With two years experience of developing mobile applications for local and international clients the satisfaction of customers is the best proof of the quality of the work.

Applications for iPad/iPhone, Android, BlackBerry and Windows Phone. Developing sophisticated business applications that are interconnected with existing company applications and that allow both external and internal users to securely view company data is core strength. The scope includes both application development as well as application hosting (full infrastructure such as servers, databases, web services can be provided)

All projects come with warranty and support agreements, as well as further assistance should you need to enhance your application once it's been deployed.

Application development process



“We aim for the highest quality with the smallest time investment possible on the customer side.”

The first step is to develop a detailed understanding of the customer requirements and a preliminary cost estimate. Off-the-shelf solutions are always considered first to avoid re-inventing the wheel. At the same time only projects where Magnus can add value are accepted.

Once the customer accepts the proposal, a complete functional analysis and detailed requirements description is made. For larger projects a demo version of the application – proof of concept – to evaluate the functionality and interface is presented. Once the contract is signed, the actual development process begins and the application is fine tuned in a test environment. Once the team at Magnus is satisfied with the application, it is handed over to the customer for final user acceptance testing.



Legacy Application Support

Application support for various ERP and CRM applications including Oracle, SAP, and Maximo based applications are provided. Magnus Application Support enables IT executives to identify non-strategic work trends, provide real time comprehensive reports, and implement process-driven methods. These measures result in improved productivity and customer satisfaction, the ability to redeploy knowledge workers to strategic tasks, an improved competitive advantage and reduced application support costs. Local application analysts or experts are deployed for projects based on requirements.

Today's business and technical environment is changing faster than ever before. As a result, Information Technology executives are faced with ever-growing challenges including:

- Increasing Maintenance Costs
- Implementing Strategic Initiatives
- Replacing/Enhancing/Protecting Business Critical Applications
- Decreasing Headcount
- Finding and Retaining Skilled Resources
- Maintaining Employee Morale
- Missing or Outdated Documentation
- Declining Application Knowledge
- Rapid Technology Changes

Backup Solutions

What is the most valuable asset in a company? The answer is its data. What is most neglected in a company? The

answer is again data! Magnus provides backup solutions that fit your needs so that you do not have to worry about security and back up issues.

Network installation and management

Magnus provides ICT infrastructure outsourcing solutions for the management and the support of your network, servers and computers. These outsourcing contracts reduce the total cost of ownership (TCO) of your ICT infrastructure due to the fact that their contracts are cheaper than managing your infrastructure yourself (with dedicated resources or with punctual interventions of third party) while maintaining a high service level agreement (SLA).

IT Management Solution

One of the most important decisions you have to make is which Remote IT Management solution to use for your business. Magnus offers a fast, friendly, reliable and professional service through our IT consultants and IT support technicians both for home users and business. Remote management solutions have to be functional and secure. Confidentiality of your data together with integrity for any transmitted data is ensured with their Remote IT Management service you will add value to the way you manage your infrastructure equipment. Operational and maintenance costs will be reduced; security and access will be enhanced. manage your infrastructure equipment. Operational and maintenance costs will be reduced; security and access will be enhanced.

Disaster recovery and Business continuity solutions

A common theme in the world of data backup is the confusion of business continuity with disaster recovery. When it comes to protecting your data, it's important to understand that these are two different concepts. The misunderstanding of the terms could result in organization being left at a significant risk due to inadequate planning.

Disaster recovery is a subset, a small part of overall business continuity. It is the process of saving data with the sole purpose of being able to recover it in the event of a disaster.

We provide a complete end-to-end solution to cater any business requirement irrespective of the size of organization.



CCTV Solutions and Biometric Solutions

We provide efficient and complete security solutions for the companies, who concern about their threat protection and people safety,

We integrate solutions with various security solutions, including access control, biometric security, CCTV systems, face-recognition and other enterprise solutions. Our success is backed by a strong business oriented philosophy, providing protection, safety and security solutions to all security pre-qualified dealers, security firms and organization.

Business today is getting more complex. Every business, from the smallest outlet to the biggest enterprise needs to have a certain level of protection, which is supported by professional integrators like Magnus.

Virtualization

A hypervisor is a piece of computer software, firmware or hardware that creates and runs virtual machines.

A computer on which a hypervisor is running one or more virtual machines is defined as a host machine. Each virtual machine is called a guest machine. The hypervisor presents the guest operating systems with a virtual operating platform and manages the execution of the guest operating systems. Multiple instances of a variety of operating systems may share the virtualized hardware resources.

Example: Hyper-V, VMware ESX

The main advantages of using Hyper V are

- Reduce the costs of operating and maintaining physical servers by increasing your hardware utilization. You can reduce the amount of hardware needed to run your server workloads.
- Increase development and test efficiency by reducing the amount of time it takes to set up hardware and software and reproduce test environments.
- Improve server availability without using as many physical computers as you would need in a failover configuration that uses only physical computers.

Telecommunications services

Magnus combines the proprietary technologies of partners with its technical expertise to develop custom-made applications for its customers. These applications are backed by our formidable after-sales-service and dedicated 24 X 7 customer support center team working efficiently to make the business run better.

With Magnus as your partner in telecommunication, we can guarantee you that all available solutions are taken into consideration. Telecommunication forms an integral part of our technology offering. We start the design process with due consideration of the exact requirement for different users as well as the demands for different applications.





IT consulting and Auditing

There is an old adage that says ‘You can’t see the woods for the trees’ and it is nowhere more prevalent than in the hectic world of an IT Department of an SME. With this in mind Magnus, has put together a team of IT Specialists to form Magnus Global Consultancy with the sole aim of assisting IT Directors and Managers through review, strategy and management of aspects that will enhance your companies IT Infrastructure.

Assistance in completing the ITSM, ISMS and Quality Management Audits can be provided. Consultants analyze the organization and give a brief outlook of the changes or modifications needed. This is basically a standard operating Procedure which will simplify the IT Management with respect to the IT department and stake holders like internal departments and External vendors. Assistance to finalize and sign the SLA’s between each stakeholder, vendors, senior management and the IT department can be provided. The Audit will help in simplifying all the IT processes.

Magnus Global Consultancy Services are available in response to a wide range of requirements with full documentation reporting.

These include: LAN Assessment Review, Hardware Audit, LAN Optimization Review, LAN Security Review, Disaster Recovery Review, Project Management, Strategy Plan, Escalation Management, Service Review and Pro Active Server Monitoring.

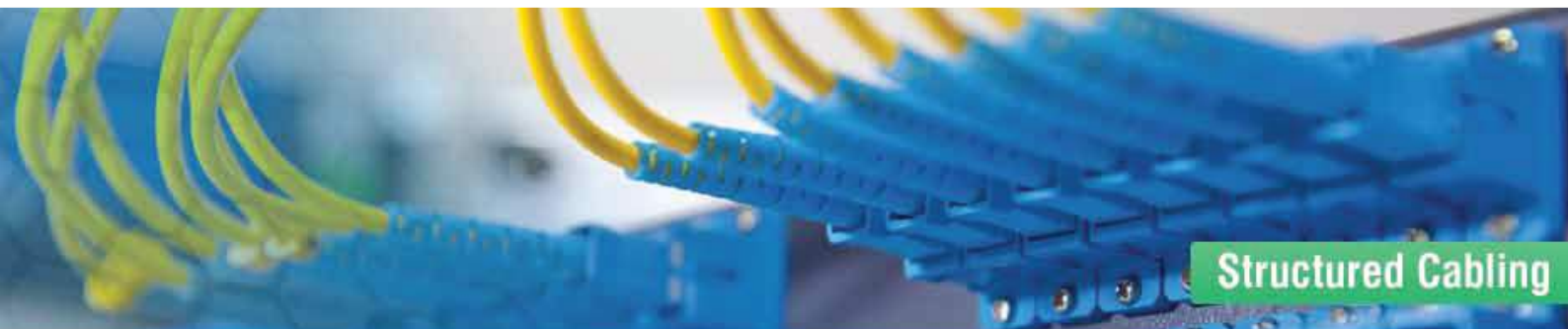
Magnus Global Consultancy recruits staff capable of promoting a progressive environment and strategic investments are made to continuously train theirspecialists. The dedicated team of consultants and engineers is therefore in a position to offer you, the customer the ultimate solution. The team will undertake site surveys, full specifications through cabling to commissioning, training and technical support contracts.

“Advanced technologies are not just for large corporations – now your business can get the same benefits – leave the care of your IT systems to MAGNUS!”

Cloud Based Solutions

Full scale cloud solutions including integrated support are offered. The technologies that up to now were only available to large corporations are now within your reach.

- O Manage server hosting
- O Online monitoring
- O Customer support center 24/7/365
- O Network infrastructure hosting
- O Software and application rental
- O Secure access with two factor authentication
- O Daily backup



Structured Cabling

Structured Cabling Products

- Copper Cable (Cat.6 UTP, STP)
- Blank Module/Adapter Module Plate
- Tool Less/Surface Wall Jack
- Splitter * •
- Data Module
- UTP Patch Cord



Fiber Cabling Products

- Fiber Cable (Indoor / Outdoor)
- Tight Buffer, Loose Tube, Steel Armored
- OM1, OM2, OM3 Standard Cables
- Rack Mount Fiber Patch Panel X
- Wall Mount Fiber Patch Panel
- Fiber Optic Splice Joints
- Patch Optic Patch Cord(LC / SC / FC/ ST)



Fiber Tools and Test Instruments

- Network/Cabling Certifier
- Wireless Network Testers
- Telephone Test Set
- Safety Equipment
- Cable Handling





Network Cabinet & Accessories

- Wall Mount Cabinet
- FTTH Racks
- Network Distribution Racks
- Street Cabinets
- Basic/Intelligent PDUs
- Rack Monitoring System
- Cooling Solutions
- Cable Management Accessories
- Shelves-Keyboards, Fixed, Sliding
- Locks - Electronic, Mechanical
- Combination Lock,
- Standard Lock with Half Cylinder,
- Biometric Lock,
- Fingerprint Door Lock.





Data Centers

- Raised Flooring
- Cooling Solutions
- Racks & Accessories
- NOC room furniture
- Monitor Walls
- Structured Cabling
- Electrical Cabling
- Grounding & Bonding
- Security System
- UPS & Generators
- Access Control
- Fire Detection & Suppression
- CCTV



WEB SOLUTIONS & OTHER SERVICES

- Web Designing
- Search Engine Optimization
- Online Reputation Management
- All Branded Antivirus Sales



CLIENTS & RECENT PROJECTS

Abu Dhabi Media (Servers, Storage, TV, PC's, Laptops and Structured Cabling)
National Exhibition and Council (Annual Maintenance Contract, Symantec and Exchange Migration)
Al Foah Data Factory (Structured Cabling)
Stonex Marbles (Structured Cabling, Attendance Devices, CCTV)
Stellar Energy (Structured Cabling)
Dimention Data (Etisalat Projects)
Fragrance Deliver Technologies (Website, Mobiles Application, CCTV, Access Control)
New Path Contracting (MEP Electrical Cabling)
Jiu Jitsui (Card Priner and Accessories)
Hemayass Securities (Website, Access Control, Domain and Website Hosting)
Abu Dhabi Sports Council (HP Servers 3 Year Contract, Fortimail and Juniper Renewal)
Percept Trading (Google Email Migration, Domain and Website Hosting)
Oxygen Powered (Google Email Migration)
Al Berwaz Insurance (Domain and Website Hosting)
Sahara Assurance (Domain and Website Hosting)
Ministry of International Co-operation and Development (Website Development, Symantec Renewal)

Microsoft

hp HEWLETT
PACKARD

SafeNet

D-Link
Building Networks for People

SONICWALL

McAfee

DELL

SMC
Networks

APC
Legendary Reliability™

CISCO SYSTEMS

**INGRAM
MICRO**

IBM
Business Partner

lenovo

Logitech

brother
at your side

3COM

Canon

LEXMARK

FUJITSU

Targus

Kingston

SAMSUNG

BlackBerry

VERIO
PARTNER

BELKIN

EPSON

symantec

Juniper
Networks



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Technology Services

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